Almost half of all adults leaving prison are reconvicted within a year. Catch22 builds high quality relationships alongside case management and resettlement work to provide the long term support needed for positive outcomes and to reduce reoffending.

Offender management

Our prison services focus on building strong relationships with service users at the heart of it.

We’ve been delivering offender management in prisons since 2011 in HMP Doncaster, HMP Thameside and HMP Ashfield with experience managing high risk, lifers and indeterminate sentenced prisoners. Our offender management work is formed around prisoner offences and risks to the public.

A dedicated unit of Case Workers allows us to ensure better quality and to consistently meet targets. Using a strengths-based approach, we assess service users’ motivation to stop offending which is our ultimate aim.

We address service users’ immediate risks and needs once they enter custody – including mental health, substance misuse, gang involvement and behaviour work based on their criminality and what needs to be done to minimise risk. Our work is delivered by a high quality, motivated workforce in a culture of continuous improvement.

Our experience has given us the ability to deliver at scale, and we train staff to share best practices in prisons across the country.

Focus on quality relationships

Building strong, consistent and trusting relationships with service users is at the heart of our approach to prison services. This is critical to unlocking potential to make positive changes.

We build relationships that motivate and encourage service users to talk about and solve problems, overcome practical obstacles and creating opportunities for change. Across the South West, our service users said their Case Managers helped them realise that change is possible. Rated 8.9 on a scale of 1 to 10 (10 = strongly agree)

Partnership work for change

Our wealth of local knowledge and partnerships enable us to design and deliver specialised services, and access resources and interventions needed to reduce reoffending. We build strong working relationships with Heads of Reducing Reoffending so that our services support strategic prison pathways, setting a model of best practice.
Through The Gate resettlement

We are experienced in delivering contracts to a high standard – in 17 prisons across the South West, Hampshire and Isle of Wight, West Yorkshire and London – in demanding environments to meet the complex needs of service users.

Through group and one-to-one work, we assess long term needs and consequential thinking and behaviour. Peer mentors also support service users whilst serving their sentence, providing like minded perspectives and supporting outcomes.

Resettlement plans are created with service users and address the following:

1. Accommodation
2. Education, training and employment
3. Finance and debt management
4. Families and relations
5. Victims of domestic abuse
6. Those that have worked in the sex industry
7. Health

Taking an evidence-based approach to reducing reoffending, we work directly with housing and employment partners and use the support of family members to ensure service users achieve a settled and positive lifestyle.

Driven by results

In a survey of service users across our South West Through The Gate work:

87% were overall satisfied with the support they received

Service users said their Case Managers helped them to feel confident about their release

Rated 9 on a scale of 1 to 10 (10=strongly agree)

‘The arrival of Catch22 has not only put HMP Channings Wood firmly on the map as a resettlement prison, but more importantly now enables offenders to access a broad range of dedicated and well co-ordinated resettlement interventions – all of which promote a seamless and successful reintegration back into the community on release.’

Gary Pavey, Head of Reducing Re-Offending

For more information visit catch-22.org.uk/prisons